

IMPLEMENTATION OF AGREED EXECUTIVE ACTIONS

The table below refers to the agreed Executive actions that should have been implemented by June 2009.

Report Title	Total Number of Recommendations	Number of Outstanding Recommendations	Status	Update – Additional Information	Revised Status (if applicable)
<p>Investigation into the Development and Enhancement of Community Engagement in Middlesbrough</p> <p>March 2006</p>	12	<p>2</p> <p>Ref: 06/07/06 (Target Date - 30/09/2006) That a generic 'job description' and 'person specification' should be developed for officers of Community Councils, to assist those who occupy such roles. Response – Draft role descriptions and person specification drawn up for further consultation with community representatives.</p> <p>Ref: 06/07/07 (Target Date – 31/12/2006) That an evaluation framework for community councils is established in order to measure their development and performance. Response – The key measure of community councils is attendances. Whilst acknowledged as a somewhat crude indicator, attendance reflects the general robustness of community councils, and certainly declining attendance would be expected to accompany decline of the performance/effectiveness of community councils. This is now a Regeneration Service Plan Commitment 2006/7 and 2007/8 and a LAA 2007-10 Performance Indicator and Target linked to CPA. There are related LAA targets for the Cluster Groups. In addition to that, there are LAA targets and indicators in the Stronger Communities strategy that relates to empowering local people and the influence they have over decision making. The effectiveness of Community Councils will impact on these measures. It is the intention to further develop the qualitative performance management aspects in the current year as the restructuring of the Community Regeneration Section becomes established and the Cluster Review completed.</p>	<p>Partially Complete</p> <p>Partially Complete</p>	<p>General comment re Community Councils' development: Community Regeneration Service has recently been restructured, fully effective from April 2009. Neighbourhood Management teams are now operational in specific geographical areas, and those local teams also now have responsibility for supporting and developing the work of Community Councils in their area.</p> <p>Following the service restructure and other issues/drivers, the Community Regeneration Manager is reviewing how Community Councils currently operate, in consultation with various stakeholders, and measures for improvement will be suggested in early September.</p> <p>Development of clear Job Descriptions for CC 'officers', along with improved support and training to enable volunteers to fulfil these roles successfully, will be included in improvement measures arising from the current review of CCs. A programme will be developed and initiated by December 2009 - the Community Regeneration Manager will be responsible officer for this.</p> <p>The performance measure used to evaluate CC performance up to 08/09 was to increase attendance at Community Councils to an average of 26. This indicator has not proved to be a successful measure as it does not reflect quality, purpose or meaning of CCs. Improved measures to monitor engagement have therefore been implemented from 09/10, to better reflect and require a wider and more varied range of engagement mechanisms, including but not limited to Community Council meetings. The restructuring of the CR Service and associated support to CCs to local level, will facilitate delivery against new, more meaningful indicators, and also supports implementation of CC Improvement measures arising from the current CC review. As mentioned above, these measures will include improving attendance at Community Councils.</p>	

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Residents' Parking Scheme June 2006	6	1 Ref: 06/10/06 (Target Date - 31/12/2007) That funding is identified in order to implement the schemes (listed as priorities for introduction within the report) during the course of the next financial year. Response - 2007/2008 Capital Bids submitted for new residents parking schemes in the University, Gresham and Linthorpe Village areas were unsuccessful but the Executive Report on Parking Charges for 2007/2008 & 2008/2009 included a recommendation that capital bids for the schemes be given priority consideration for approval as part of the next Council Capital allocation process. This was approved by Executive Member on 26/07/07. Further capital bid submitted for funding for 2008/2009. Capital bid for University Scheme approved. Implementation now programmed for August 2009. Funding for other areas still to be identified.	Not Implemented	Bids were put into the capital programme - only one was successful. The service has no way of securing a higher priority for this matter as this is a Members' decision.	Partially Complete
Middlesbrough Council's Waste Services January 2008	7	3 Ref: 08/02/02 (Target Date - 31/03/2008) Proposals in respect of the new refuse collection arrangements will be placed before the scrutiny for consideration prior to submission to the Executive. Response - An update on the Waste Services Review was presented to the Environment Scrutiny Panel on 12 March 2008. Further proposals will be reported on in due course. Ref: 08/02/06 (Target Date -30/04/2009) Following the new round implementation a draft side waste policy will be prepared for consideration by Scrutiny and for a decision by the Executive. Response – No information provided Ref: 08/02/07 (Target Date - 30/09/2008) Council will make representation to government in respect of the inclusion of recycled materials from the energy from waste plant within BVPI performance targets. Response - Since discussion at Scrutiny the Government has identified the need to increase the use of Energy From Waste as part of the future waste disposal options for the UK. Discussions continue on the classification of certain waste fractions resulting from the incineration process, and the Council is inputting into those either through Government consultations or through the operator of the incinerator we use who are on the national Energy from Waste operator's forum. It is hoped that future revisions to the new National Indicators will reflect the recycling of items such as bottom ash.	Partially Complete Not Implemented Partially Complete	Updates will be given to the panel when new recycling arrangements are considered. This will be in Spring 2010. This will be reviewed following the introduction of a new recycling arrangements. This was agreed as part of the last scrutiny. Teesvalley Waste Strategy Group continue to press the council's case during consultation on national wastes strategy.	

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<p>Teenagers Hanging Around</p> <p>February 2008</p>	<p>3</p>	<p>2</p> <p>Ref: 08/06/01 (Target Date - 30/04/2009) A review of changes will be undertaken in 2008 and the cost of providing free entry will be estimated and put forward for consideration in the 2009/10 budget prices. With PCT support, swimming will be free in school holidays. Response – No information provided.</p> <p>Ref: 08/06/02 (Target Date - 30/04/2008) Propose an article to be written for inclusion in Middlesbrough News, which raises awareness of the work outreach workers are having with teenagers. Response - STEM Newsletter April 2008 - article appeared regarding the new YIP unit at Rothbury Road.</p> <p>Articles have been prepared in relation to the following: - Youth Against Crime Course delivered by Linx - "You can manage without drugs and alcohol!" MC competition. - Young people who took part in the "You can manage without criminal damage!" campaign winning the regional "Youth Against Crime Awards." - "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people.</p> <p>Unfortunately there was insufficient space remaining in the last edition of Middlesbrough News to include the above articles, however they will be resubmitted for the August edition.</p> <p>STEM has guaranteed a place in their next newsletter for the "You can manage without drugs and alcohol!" competition which was won by a young person from Thorntree.</p> <p>WMNT will be publishing an article about the "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people in the next edition of their newsletter, which is due in July. This article will also be submitted to the Older Housing newsletter.</p>	<p>Not Implemented</p> <p>Partially Complete</p>	<p>Given the current financial position it has been impossible to consider a major pricing review to include free access for teenagers. The Service is required to achieve a significant income target in each year, and although there is Concessionary Pricing policy which offers reduced pricing to key target groups, and young people are one of those groups, no work has happened to consider offering all facilities to the teenage age group free of charge.</p> <p>However the Government Department of Culture Media and Sport has introduced this year and for next year grant funding to all Local Authorities willing to take it up, to provide free casual swimming to under 16s and Over 60s. Middlesbrough's Executive decided to accept the funding and has been providing free casual swimming whenever it is on the pool swimming programme to those two age groups.</p> <p>The officer responsible for this recommendation has left the Authority and had not confirmed this recommendation had been completed for Scrutiny Monitoring purposes. The position has also been removed from the establishment. However, the Safer Middlesbrough Partnership have confirmed that all agreed publications and articles were produced and placed in Middlesbrough News by the postholder before leaving the partnership.</p>	<p>Partially Complete</p> <p>Implemented</p>

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<p>Public Transport in Middlesbrough</p> <p>March 2008</p>	10	<p>2</p> <p>Ref: 08/07/03 (Target Date – 31/05/2008) That the Council writes to the appropriate rail authorities and asks them to comment on how they will improve the issues that arose from the panel's discussions with passengers. Response – Work with Network Rail and Transpennine is on-going to improve the standard of trains, (many new trains now operate on the Manchester Route), and disabled access, (Planning application received in Sept 08 for the new lifts) . Contact to be made regarding any other proposed improvements at the Station.</p> <p>Ref: 08/07/10 (Target Date - 31/03/2009) That the Council considers developing an incentive scheme for their staff to encourage them to use public transport. Response – No information provided.</p>	<p>Partially Complete</p> <p>Partially Complete</p>	<p>We have been working with Network rail and the other Tees Valley authorities on this matter and within the last week we have received notification that we are to receive £30M for rail improvements including various works to Middlesbrough station over the next 3 years. Work on the disabled access is due to start in the Autumn. Strategic Plan actions EN46 and EN 47 relate</p> <p>A report is due to go to CMT in August regarding a Council Travel Plan. This is as reported in the Councils Strategic Plan EN 41</p>	
<p>Speed Cameras</p> <p>May 2008</p>	7	<p>2</p> <p>Ref: 08/08/06 (Target Date - 30/06/2009) The policy for use of crash collapsible pillars will be reviewed over the next 12 months. Response – No information provided.</p> <p>Ref: 08/08/07 (Target Date - 30/06/2009) That an article be presented in Middlesbrough News clarifying the issue of income from speed cameras. Response – No information provided.</p>	<p>Not Implemented</p> <p>Not Implemented</p>	<p>Due to long term sickness of a member of staff there is a delay in producing this policy. This task will need to be reprogrammed in our work programme.</p> <p>This article was proposed to be combined with the results of the Speed Camera Partnership Review led by the Police. This would therefore be both an update on any changed arrangements for the partnership and an update on the new budgets available for the partnership. The review has only just been completed and will required a report to the Executive Member at which time an article for M'bro News will be produced.</p>	Partially Complete
<p>Erimus Housing – Grounds Maintenance Contract</p> <p>May 2008</p>	3	<p>1</p> <p>Ref: 08/09/01 (Target Date - 30/06/2009) A monitoring process to be introduced to ensure that any tender bids which it submits in relation to virtual contracts are managed at a senior level. Response – No Information provided.</p>	Not Implemented	<p>A contract and tender review process has been introduced across the whole of environment department.</p>	Implemented

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<p>Major Adaptations</p> <p>May 2008</p>	5	<p>1</p> <p>Ref: 08/11/03 (Target Date – 31/12/2008) That the Council investigates ways of speeding up the process to reduce waiting times. Response - The first part of the review of the DFG process was undertaken in conjunction with the Care Services Efficiency Delivery Team on 24/10/2008 to consider ways in which it can be streamlined to speed up the process to reduce waiting times.</p> <p>The Staying Put Agency have appointed two progress Co-ordinators who will support both the Occupational Therapy team and the Technical team within the Agency. Also in addition two Support & Technical Officers have been appointed to assist with the progression of DFG Cases.</p>	Partially Complete	<p>DFG review is a continuous process and efficiencies have been made. The Care Services Efficiency Team no longer provide this services but the Agency will continue the review.</p> <p>With the improvements made and appointment of additional staff the Agency have reduced the waiting time to 16.1 week in 2008/09. This is monitored on a monthly basis.</p>	Implemented
<p>Extended Schools</p> <p>July 2008</p>	5	<p>2</p> <p>Ref: 08/14/02 (Target Date - 31/03/2009) That the results of the next audit which is undertaken of extended schools provision are reported to the Children and Learning Scrutiny panel. Response – Audit is currently underway and completion is expected by 31/03/2009 Plans being developed for all schools.</p> <p>Ref: 08/14/03 (Target Date – 31/12/2008) An Extended Schools conference will be held to disseminate good practice. Response – Discussions underway to hold a conference event to consider the way forward for Middlesbrough. This would provide the opportunity to showcase good practice and plan for the future.</p>	<p>Partially Complete</p> <p>Not Implemented</p>	<p>A review of all schools, including their audits, has been completed.</p> <p>Conference will be held on Thursday 24th September 2009.</p>	<p>Implemented</p> <p>Implemented</p>
<p>Aspects of the Council's Corporate Parenting Responsibilities</p> <p>October 2008</p>	5	<p>1</p> <p>Ref: 08/18/05 (Target Date – 31/03/2009) That work is carried out in respect of mental health support for children looked after. Response - The Self-harm Protocol is close to completion and awaiting final sign-off by the Children's Trust. Implementation of the protocol will be supported by an inter-agency training programme.</p> <p>The Dual Diagnosis Protocol is being developed.</p> <p>There are no current plans to change the provision of specialist teams for children and young people looked after and care leavers.</p>	Partially Complete	<p>The Self-harm Protocol is due to be considered by the Children's Trust and by the Local Safeguarding Children Board in September 2009. The endorsement of both these organisations is essential to ensure the appropriate distribution and implementation of the protocol. Once this commitment is secure, an inter-agency training programme will support the subsequent implementation of the protocol.</p> <p>In relation to the Dual Diagnosis Protocol, links have been established between in-patient and early intervention services. Further work is required to develop the protocol on a partnership basis.</p> <p>There are no current plans to change the provision of specialist teams for children and young people looked after and care leavers.</p>	

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<p>Improving Levels of Employment for People with Disabilities.</p> <p>December 2008</p>	10	<p>4</p> <p>Ref:09/03/01 (Target Date - 28/02/2009) That a 'champion' be appointed in each Council department in order to push forward the initiative in the Council and improve awareness. Response - To be part of Ruth Hicks presentation to CMT and Heads of Service in August.</p> <p>Ref: 09/03/03 (Target Date - 31/03/2009) A register of employers in the town will be developed and regularly updated. Response – The department is currently in talks with neighbouring authorities about collectively purchasing a database to record a list of employers in the town.</p> <p>Ref: 09/03/05 (Target Date - 09/03/05) That Ayresome Industries will plan Open Days for Employers in order to share good practice. Response - Plans have been placed on hold due to senior management's concentration on developing new product lines to ensure the ongoing viability of Ayresome. This includes the incorporation of Dial a Ride and Social Care Transport functions into Ayresome</p> <p>Ref: 09/04/06 (Target Date – 31/01/2009) Job Carving Policy will be rolled out across the Council following Senior Management Team briefings. Response – Arrangements are currently being made. Job Carving was added to the Council's Recruitment & Selection Policy in October 2008. Consequently Pip Schofield & Gabriela Rea attend Departmental Senior Management Team meetings to introduce job carving to the different departments.</p>	<p>Not Implemented</p> <p>Partially Complete</p> <p>Partially Complete</p> <p>Partially Complete</p>	<p>An update on the progress achieved with the implementation of recommendations was presented to the Social Care and Adult Services Scrutiny Panel on 23 July 2009. A report detailing the comments of the panel is being presented at today's meeting.</p>	<p>Partially Complete</p> <p>Implemented</p>

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<p>Review of Community Centres</p> <p>December 2008</p>	9	<p>1</p> <p>Ref: 09/04/04 (Target Date - 30/04/2009) That the Council ensures a smooth transition for the Whinney Banks Community Centre.</p> <p>Response - Discussions are continuing with WMNT.</p>	Not Implemented	<p>The development was due to be completed by the end of the NDC Programme in March 2010 but has been subject to a number of delays. These included, at an early stage, the revision of plans to provide a new facility (the original intention had been to refurbish the existing centre) and the need to incorporate this into the wider renewal of the Whinney Banks/Acklam Green housing area (the two are related both because the site of the current centre is key to the overall housing re-development plans, and the new facility was to be funded using receipts from the sale of the land to a housing developer). More recently, there have been delays due to difficulties in reaching agreement with West Middlesbrough Neighbourhood Trust about the design and usage of the proposed centre (the facility is not designed as a straightforward replacement of the current Youth Centre building, but will have a number of different features and functions, which will have an impact on youth provision).</p> <p>There has therefore been a complex set of issues to be worked through, and it has inevitably taken some time to find a resolution to these.</p> <p>An option which will satisfy the Council's concerns on all these issues is currently being explored. It is hoped that it will be possible to confirm a way forward acceptable to all parties and that this will be brought forward to the Council's Executive in September or October.</p>	
<p>Middlesbrough Youth Service and Connexions</p> <p>May 2009</p>	6	<p>1</p> <p>Ref: 09/08/02 (Target Date - 30/06/2009) That Connexions explores the developments of links with targeted sectors of local employers to assist in identifying training/employment opportunities for young people.</p> <p>Response – No information provided</p>	Not Implemented	<p>A draft LMI report has been prepared and will be circulated to professionals, schools, colleges and work based learning providers in Middlesbrough by the end of September 2009.</p> <p>The work with partners including the National Apprenticeship service has reached the stage of a memorandum of understanding, which is presently in draft form and will be agreed by the end of September 2009.</p> <p>The purpose of this memorandum of understanding will be to allow young people in Middlesbrough to access Apprenticeship vacancies on line.</p>	Implemented